

April 15, 2002

Tom Breton Dynamic Flyer Distribution 2108 Lakeshore Road Burlington, ON L7R 1A3

Dear Tom Breton,

Please accept this letter as a Thank You for a job well done! This was my first time in hiring your company to distribute our Parks and Recreation Brochure. As I mentioned to you, this brochure is our main source of contact with the residents of Oakville, and we rely heavily on this distribution to reach each and every household in Oakville.

I can sincerely say that with your distribution, I was confident that every effort was made to ensure that our brochure was distributed to every household. The number of residents requesting brochures after the distribution date was greatly reduced. To me, that meant that more residents received our brochure on time and without the inconvenience of having to travel to our Town Hall to pick one up.

I was very pleased with your professionalism and excellent work ethics to get the job done right!

I look forward to working with you again.

Sincerely,

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Mary Jo Milhomens

Mary Jo

Supervisor of Marketing, Strategic Services

Town of Oakville