



Garden City Realty Inc. 
720 Guelph Line, Burlington, ON L7R 4E2
Independently Owned & Operated



Carol Franko
ASSOCIATE BROKER

November 23rd, 2005

Dear Tom,

I just wanted to take a moment to say thank you. Thank you for the wonderful job you do of delivering whatever it is I ask you to deliver. Thank you for providing excellent delivery service, especially when I don't always give you lots of notice. And most of all, thank you for your cheerful, friendly manner and your great sense of humour. I always feel uplifted after speaking with you, either in person or on the phone.

We get so tied up in our hectic day to day business that we don't always let our friends know how much they're appreciated. You make my life so much easier. And you do it with a smile. Thank you.

Carol Franko